

itss.vanier.college



campus resources



vanier pass account



helpdesk support



helpdesk

Get support with your technology needs at the college from one of our helpful technicians.

Phone: **514-744-7500 local 7529**

Octopus: **help.vanier.college**



tips

We offer best practices and provide suggestions to make your information technology experience at Vanier better, safer, and more productive with your email and the internet, as well as on your computer



walk

See Vanier like you've never seen it before and explore the campus in full 360° from the comfort of your computer or mobile device

walk.vanier.college



map

Find your way to every room on the campus and learn your way around.

map.vanier.college



computers & printers



email



wireless internet





Visit the ITSS website at [itss.vaniercollege](https://itss.vaniercollege.qc.ca) to learn about your College email account, your telephone and voicemail, how to connect to the college virtual private network (VPN) from home, how to use LÉA to connect with your students, how to use the viewing room classrooms, and work with the teaching tools available to you. In addition, be sure to take a look at the Tips page to learn more and gain insight and advice into making Vanier's technology work for you.



Vanier Pass is your universal login to College services, including email, VPN, Omnivox, and the Wi-Fi.

Your Vanier Pass username is your username associated with your Vanier email (the part before "@vanier.college").

If you have not yet done so, you are required to set security questions for your account.

Setting your security questions

Navigate to reset.vanier.college

Once on the **Setup Security Questions** left side:

- Enter your username and password.
- Click on **Login**.
- Select a minimum of 2 security questions from the Question: field's pull-down menu.
- Enter your response in the **Answer:** field
- Click on the **Add** button.

Learn more at pass.vanier.college

Password Requirements

- Must be a minimum of 15 characters
- Must not contain your account name
- Must contain uppercase and lowercase characters
- Must contain non-alphabetic characters (0-9 or characters e.g.: !, \$, #, % etc)
- Can not be a password you have used before.

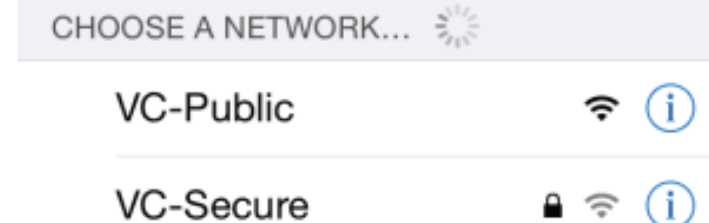
Example: word1-WORD2-word3#

Log into Office 365 for mail and apps

- Visit mail.vaniercollege.qc.ca
- Login to your Vanier email and Office 365
- Sign in with your Vanier Pass @vaniercollege.qc.ca e.g.: smithj@vaniercollege.qc.ca
- Once you log in, you will be prompted to setup Multifactor Authentication.

More information available for MFA on:

itss.vaniercollege.qc.ca/multi-factor-authentication



VC-Secure Wireless



Visit the ITSS website to get the setup instructions and software to connect to the VC-Secure network on your Windows computer







































































On a Mac, you can simply connect to VC-Secure as you would any wireless network, entering your username and password when requested.



On your mobile device or tablet, you can simply connect to VC-Secure as you would any wireless network, entering your username and password when requested.

Where are the printers/photocopiers?

While most of the printer/copiers are **black and white only** , there are select **color**  printers available:

-   A-200 in the entrance foyer
-   A-327 corridor
-   A-456 corridor
-   A-555 corridor
-   B-121 in the Printshop (staff & teachers only)
-   B-224 outside the Learning Centre/Language School
-   C-203 in Student Services
-   C-410 outside Modern Languages/French department
-   D-100 in the Student Mall tunnel
-   D-200 corridor (near lockers)
-   D-301 STEM
-   D-411 corridor
-   D-511 corridor
-   E-115 in Continuing Education (staff only)
-   E-120 in the Continuing Education corridor
-   E-300 TASC
-   E-406 I.T. Centre
-   F-240 outside Security
-   F-300 in the Library
-   F-400 in the Library
-   F-500 in the Library
-   G-103 in the Sports Complex
-   G-216 in the Sports Complex
-   H-106 in Registrar's/Admissions (staff only)
-   H-216 in Administration (staff only)
-   H-300 Human Resources (staff only)
-   H-306 in Finance (staff only)
-   N-127A in the Staff Lounge (staff & teachers only)
-   N-100 outside the elevators
-   N-215 in the I.T. Centre
-   N-301 Dean of Careers & Technical Programs Office (staff & teachers only)
-   N-300 outside the elevators
-   N-400 outside the elevators
-   N-500 outside the elevators

